



MAASAI MARA UNIVERSITY

QUALITY POLICY STATEMENT BASED ON ISO 9001:2015 STANDARD


Maasai Mara University is committed to quality teaching, research, consultancy and community service for sustainable development through: -

- a) Maintaining academic excellence and professionalism in learning, teaching, research and innovation,
- b) Collaborating and benchmarking with other leading Institutions of higher learning for continual improvement,
- c) Providing customer friendly and market driven services by encouraging stakeholders feedback, and
- d) Recruiting and retaining qualified staff and continually enhancing their competence on emerging trends in relevant areas of specialization.

To achieve the above, the University shall comply with all applicable customer and legal requirements, provide resources to implement and continually improve the Quality Management System based on ISO 9001:2015 standard.

The top management shall ensure that quality objectives are established in key functional areas, communicated and reviewed for continuing suitability and sustainability.

This quality policy shall be reviewed at least once every year and revised whenever necessary to keep it abreast with emerging issues within the University.

Signed:		Date: 30th June, 2024
Version C	Vice Chancellor	Revision 2