



Maasai Mara University

OFFICE OF THE REGISTRAR – ACADEMIC AFFAIRS

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NAROK

FROM: Registrar, Academic Affairs

DATE: 28th November, 2023

TO: ALL STUDENTS AND GRADUANDS

REF: MMU/AA031/006/2022/VOL.6/169

SUBJECT: DE-ACTIVATION OF PAYMENT OF FEES THROUGH BANKS

This is to remind you that payment of fees and university services through banks will be de-activated on **Thursday, 30th November, 2023**. This implies that all financial transactions with the university thereafter, will be through the e-Citizen platform only. In this regard, kindly follow the steps below to install JIUNGE App for payment of fees and university services:

1. Go to **Playstore** and download **Jiunge App**
2. Install it on your phone
3. Input your e-mail address
4. Input the **OTP** sent to your email to log in to the home tab
5. Click on **more tab** then click set **Account password**
6. Log in with the email and password
7. View the services and select the service you wish to pay for
8. Tap to pay for service
9. Pay by M-pesa
10. A receipt will be sent to your email once the transaction is completed.

For easier implementation of the process, illustrations on how to use JIUNGE App to make your payment to the University are attached.

All graduands are requested to pay their graduation fees by 30th November, 2023 while the banks are still linked to the ERP System, otherwise payment by e-Citizen through Jiunge App will be the only available option, going forward.


Dr. Otieno Fredrick Onyango

REGISTRAR, ACADEMIC AFFAIRS

Copy to: Ag. Vice-chancellor

Deputy Vice-Chancellor Academic and Student Affairs

Ag. Deputy Vice-Chancellor Administration, Finance and Strategy

Deans of Schools

Dean of Students

Finance Officer

The University Librarian

Chairman, MMUSA

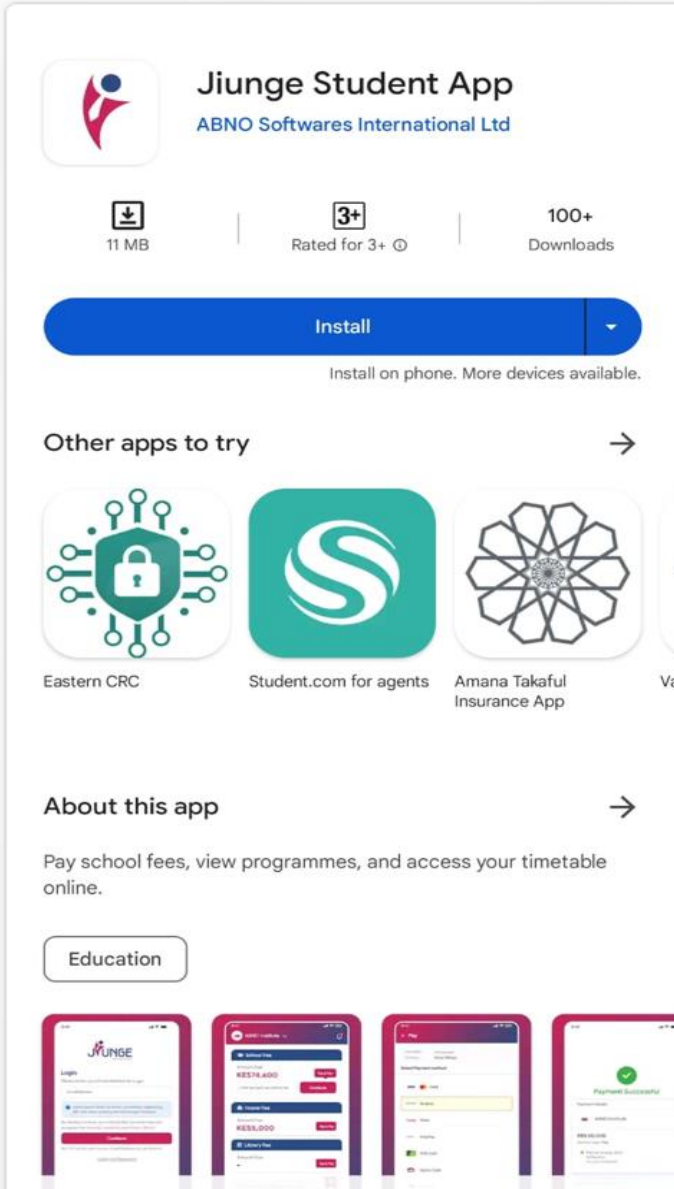
Notice Boards and Website



JIUNGE PAYMENT PROCESS

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DOWNLOAD APP ON PLAYSTORE

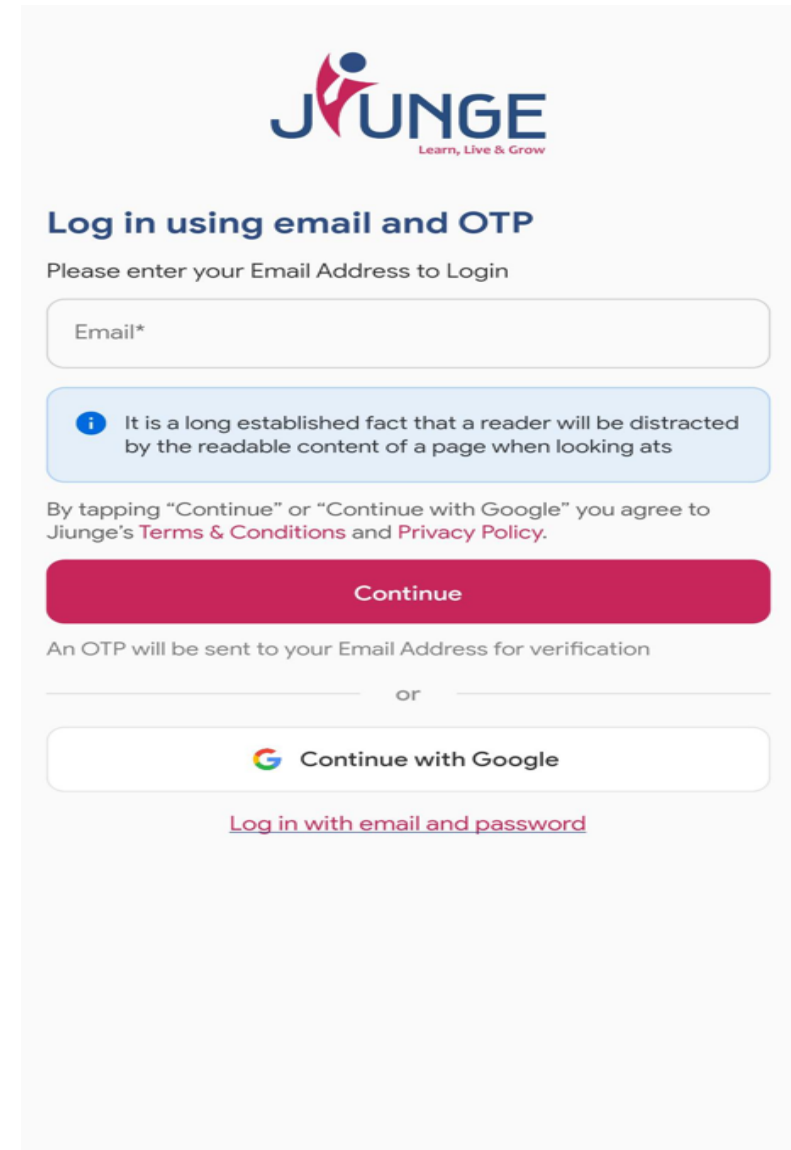


1. Go to PLAYSTORE
Download '**JIUNGE**'

2. Install on your phone

3. Input Email

4. Click on **Continue** to
get OTP on your email to
log in



OTP AND CREATE PASSWORD



← Verify your Email

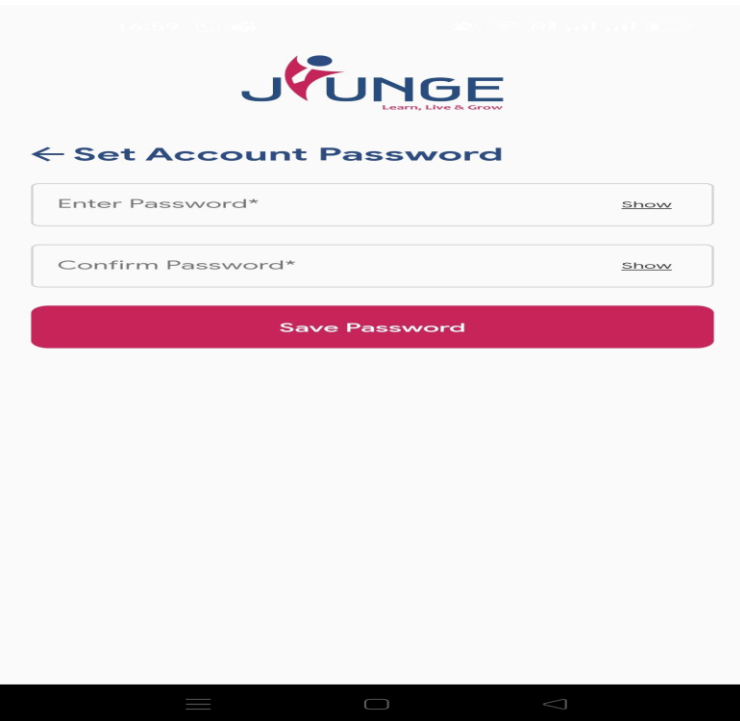
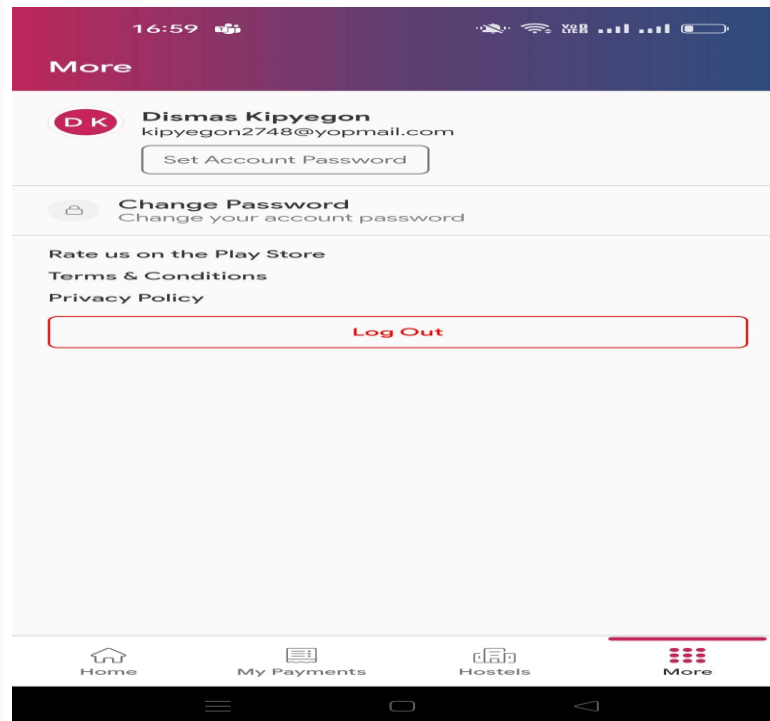
Enter the code we sent over email to
kipkirui13691@yopmail.com [Change Email Address](#)

Resend code in 00:25

[Login with Password](#)

Input **OTP** sent on mail to login to the **home tab**

Click on the **More Tab** then click Set **Account Password**



LOG IN WITH EMAIL AND PASSWORD



← Log in with email and password

Email*

Password*

[Show](#)

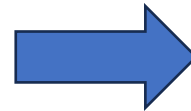
[Forgot Password?](#)

Login

or

 Continue with Google

[Login with OTP](#)



← Log in with email and password

Email*

kipkirui13691@yopmail.com

Password*

12345678

[Hide](#)

[Forgot Password?](#)

Login

or

 Continue with Google

[Login with OTP](#)

VIEW SERVICES




Click on View Services

K M

Good Morning Kipkirui Mutai


Search institution to add in your list



Maasai Mara University
AB01/JP/MN/13691/2021

View Services →

LINKED



Maasai Mara University
BP01/JP/MN/8707/2019

View Services →

HELP

Home

My Payments

Hostels

More

← 

Maasai Mara University

Services

School Fees

Tap & Pay

Research Funds

Tap & Pay

Accommodation

Tap & Pay

Hire of Facility

Tap & Pay

University Farm

Tap & Pay

Library and Printing Services

Tap & Pay

Health Unit and Medical Services

Tap & Pay

Staff Mess

Tap & Pay

Student Mess

TAP & PAY FOR SERVICE



Services

School Fees

Tap & Pay

Amount Due
KES 1996.00

1996.00

Continue

CLICK
CONTINUE

< Payment

Maasai Mara University,
254714746424

PAYMENT REF TOTAL BILL
DZNVBA KES 1.00

Select Payment Mode

Mpesa

Pesaflow Direct

VISA & MASTERCARD

KCB KES

RTGS

Airtel Money

Mpesa

< Payment

Pay Using M-PESA KES 1

1. Click [here](#) to receive M-PESA Menu
2. Enter your M-PESA PIN and click OK
3. You will receive a confirmation SMS from M-PESA

After you receive a successful reply from M-PESA, click the complete button below.

Or follow instructions below

1. Go to MPESA menu on your phone
2. Select Paybill option
3. Enter Business Number
222222
4. Enter Account Number

PAYMENT



< Payment

Pay Using M-PESA KES 1

1. Click [here](#) to receive M-PESA Menu

Phone Number

2547

Initiate Payment

2. Enter your M-PESA PIN and click OK
3. You will receive a confirmation SMS from M-PESA

After you receive a successful reply from M-PESA, click the complete button below.

Or follow instructions below

1. Go to MPESA menu on your

Use the Option 1 By **Clicking HERE**

Then input phone number to pay

Then Click on Initiate Payment to receive payment prompt

Input **MPESA-PIN** then press **SEND**

A receipt will be sent to your email. You may also download the receipt.

< Payment

Pay Using M-PESA KES 1

Check your phone for STK

Send Instructions

Do you want to pay Kshs. 1 to ecitizen-222222 Account no. DZNVBA?

Enter M-PESA PIN:

Cancel

Send

complete button below.

Or follow instructions below

1. Go to MPESA menu on your phone
2. Select Paybill option
3. Enter Business Number



THANK YOU