



MAASAI MARA UNIVERSITY

QUALITY MANAGEMENT SYSTEM BASED ON ISO 9001:2015 STANDARD

THE QUALITY POLICY

MMU/QP/QA&ISO/001

VERSION: B

REVISION: 0

QUALITY POLICY STATEMENT

Maasai Mara University is committed to quality teaching, research, consultancy and community service for sustainable development through:-

- a) Maintaining academic excellence and professionalism in learning, teaching, research and innovation,
- b) Collaborating and benchmarking with other leading Institutions of higher learning for continual improvement,
- c) Providing customer friendly and market driven services by encouraging stakeholders feedback, and
- d) Recruiting and retaining qualified staff and continually enhancing their competence on emerging trends in relevant areas of specialization.

To achieve the above, the University shall comply with all applicable customer and legal requirements and continually improve the Quality Management System based on ISO 9001:2015 standard.

The top management shall ensure that quality objectives are established in key functional areas, communicated and reviewed annually for continuing suitability and sustainability.

This quality policy shall be reviewed at least once every year and revised whenever necessary to keep it abreast with emerging issues within the University.

Signed:



Vice Chancellor

Date: 30th June, 2018